

# Mobile Ticketing – How To



1.

To view your mobile tickets, you must visit the main page of one of these links through your **mobile or smartphone\***, depending on what city you live in:

<https://calgary.broadway.com/>  
<https://edmonton.broadway.com/>  
<https://vancouver.broadway.com/>  
<https://ottawa.broadway.com/>

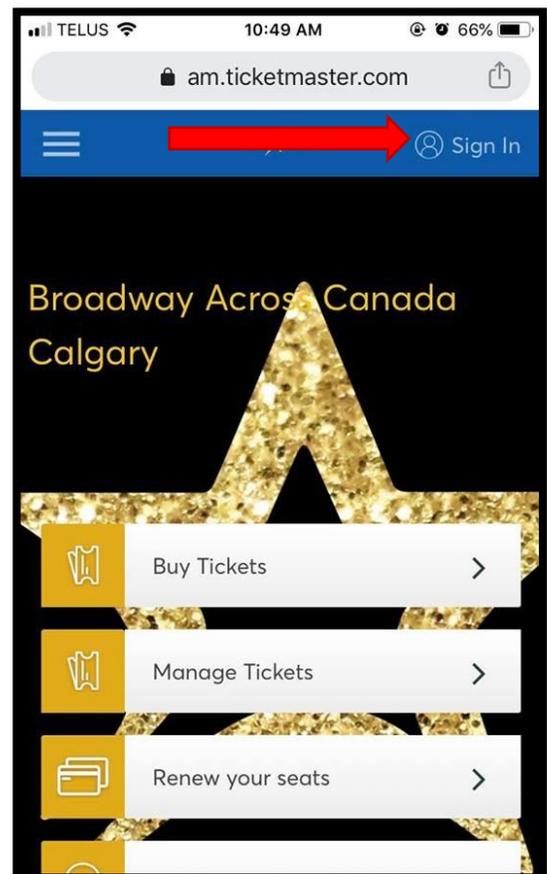
You will see 3 horizontal lines in the top right corner. Click on those lines and scroll down to where it says “My Account”.

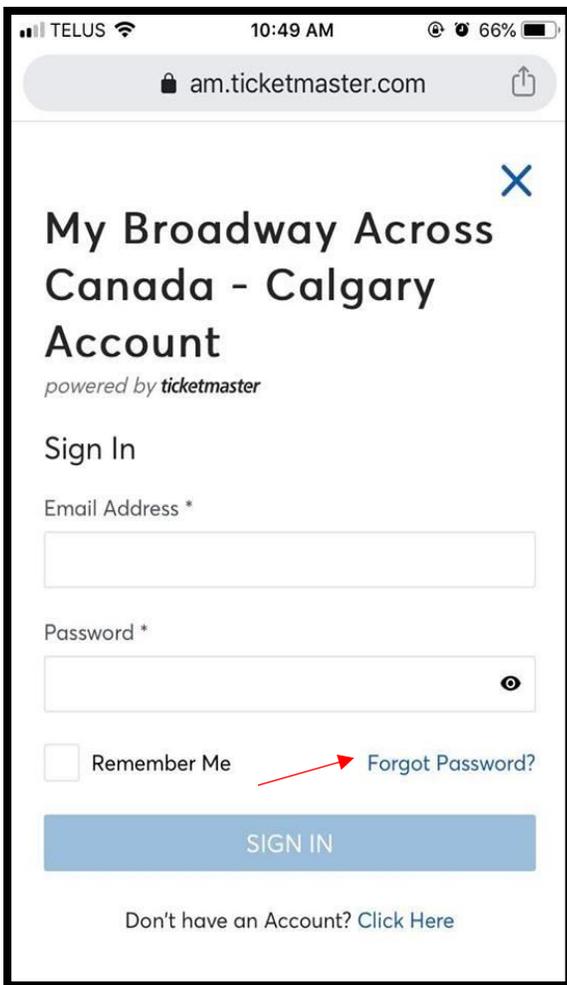
From there, you will be prompted to manage your account. Click “Manage my Group Account” as it will take you to the correct portal for viewing your tickets purchased through a promo code.

*\*Note: You cannot view your mobile tickets on a computer or tablet\**

2.

This will bring you to the Broadway Across Canada sign in page. Click Sign In at the top right corner.





3.

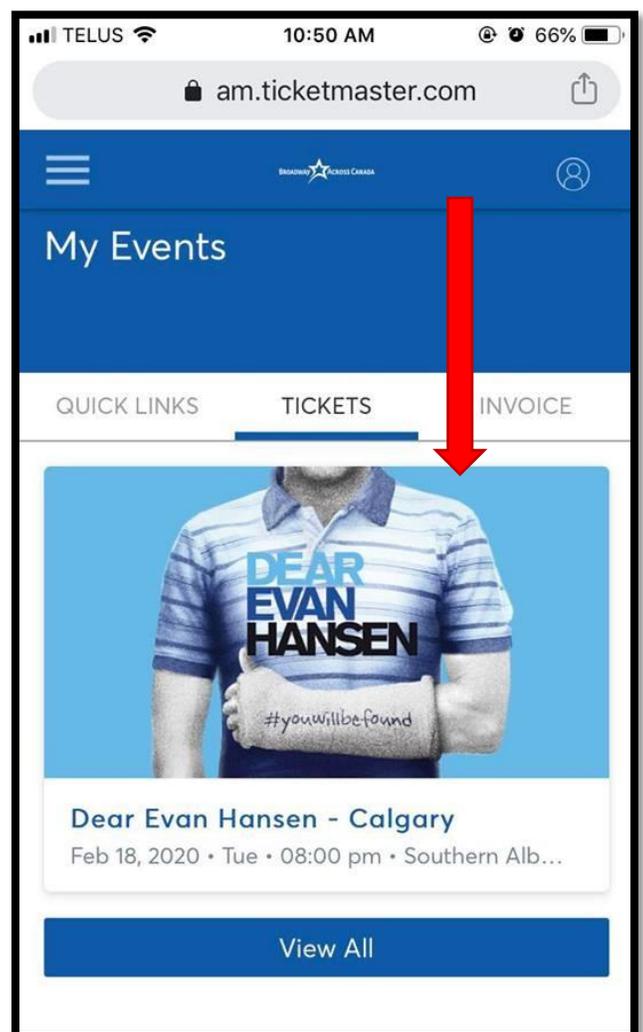
This will take you to the BAC Account Manager page, where you will be prompted to input the e-mail address and password you used to purchase the tickets with.

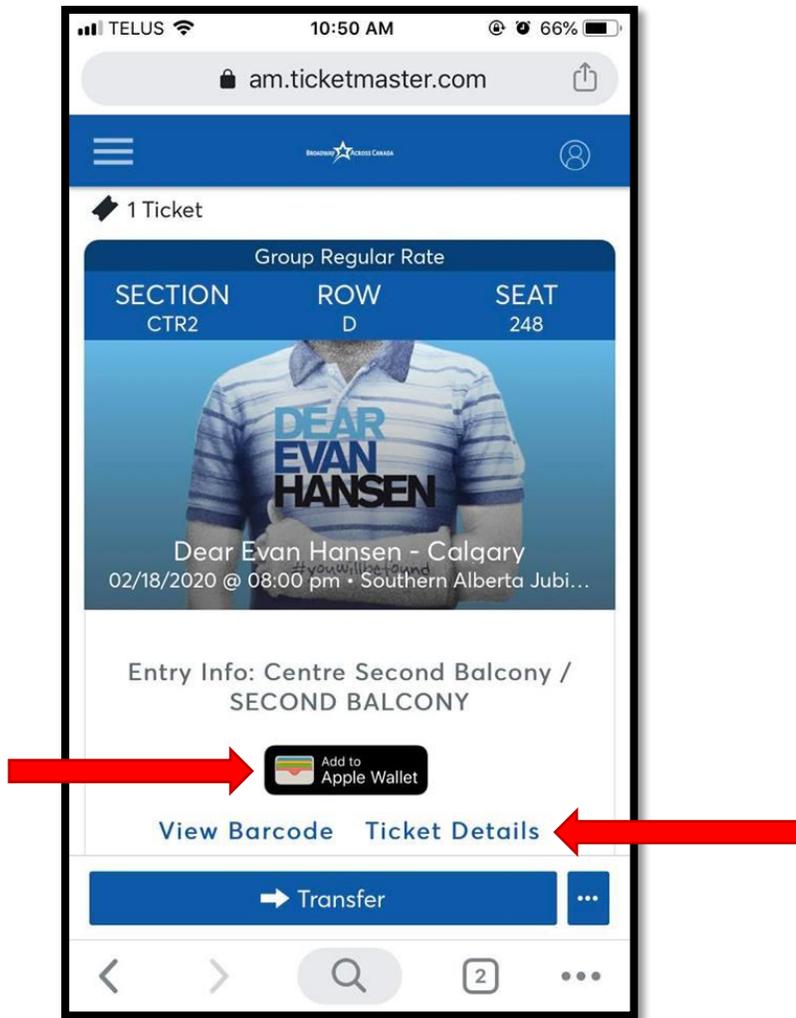
If you forget the password you initially used, you can click “Forgot Password?” and an e-mail will be sent to you with instructions.

4.

You will be taken to “My Events” page from there. In the tickets tab, you will be able to see the tickets for each show you’ve purchased, along with the dates and details below each show logo.

Click on the show logo you’re looking to view tickets for.





5.

This will take you to the ticket(s) that you purchased. It will provide the seating details, as well as information about the show date.

You will be able to view the barcode, have the option to transfer tickets, or add to your Apple Wallet or save to your Google Pay for Android users.

Adding your tickets to Apple Wallet or Google Pay makes finding your tickets easier on the show night.

6.

You will be shown the ticket and if you click “add” up at the top right corner, your ticket will now be added to your Apple Wallet. For Android users, there will be a “save” button below your ticket information in this step.

If you choose not to add the ticket to either of these apps, it will remain on the main page of your Broadway Across Canada account until the show date.

